

Café Counter/Server

Location: The Oakham Café

Posting Date: February 22, 2022

The Oakham Café, inside the Student Campus Centre (SCC), is looking to hire part-time Counter Servers:

Roles and Responsibilities:

- Providing excellent customer service to guests of the Oakham Café at both tables and the counter.
- Produce specialty coffees and other beverages according to Oakham Café recipes and guidelines.
- Maintain an excellent knowledge of all food offerings and their ingredients to alert guests to potential allergens or dietary restrictions
- Cleaning and maintaining equipment according to guidelines.
- Conducting and maintaining regular inventory on goods and wares throughout each shift.
- Reporting any day-to-day discrepancies in inventory, food quality or customer satisfaction.
- Assisting in staff training when necessary.
- Cash handling
- Conducting cash-out procedures, ensuring accuracy and accountability at all times.
- Providing feedback on the aforementioned areas, including the delivery of new services and products in response to student and client needs and wants.
- Undertaking any necessary and reasonable tasks as assigned.

Qualifications:

- Currently enrolled at Ryerson University
- Experience working in a fast-paced restaurant, café or retail environment is an asset.
- Knowledge of Coffee and Tea service.
- Outgoing and friendly personality.
- Ability to work under pressure.
- Ability to prioritize multiple tasks.
- Able to work days, evenings, and weekends as necessary with a minimum availability of 3 shifts per week (Or 2 shifts per week if you have pressing academic requirements)
- Smart Serve Certification

Hours: 8 – 24 hours per week (max. 35 hours per week)

Compensation: **in accordance with the Collective Agreement**

Equity Statement:

The SCC aims to achieve and maintain a representative workforce for all employees by actively seeking to attract individuals of diverse backgrounds while affirmatively addressing the historic under-representation of marginalized communities, including but not limited to, Indigenous peoples, Black people, people living with disabilities, racialized people, LGBTQ+ people and women.

Persons with Disabilities:

Persons with disabilities are encouraged to come forward at any stage of the recruitment process to request accommodations, if needed. Members of our team will consult and create processes that provide individuals with disabilities the best possible recruitment experience.

COVID-19 Vaccination:

We are committed to the health and safety of our staff and our customers. Employees are required to provide proof of a full course of vaccinations against COVID-19.

Applying:

We thank all who apply, however only qualified candidates will be contacted for an interview. Please submit resume and cover letter (One document in Word or PDF Format) with heading **Oakham Café Spring 2022** to jobs@ryersonstudentcentre.ca No phone calls please.